

DIAL-A-RIDE



Passenger Guide

INCLUDES

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Effective July 2021

Office hours:

Monday-Friday

7:30am to 5:30pm



NWOregonTransit.org
503-366-0159

Dial-a-Ride Fares

Each Dial-A-Ride Trip has a \$3.00 pickup fare plus a charge of \$0.75 per mile after the first 8 miles.

Schedule

CC Rider operates Monday through Friday. Dial-A-Ride hours are approximately 7:30am—5:30pm. Service in North County (Rainier and Clatskanie, including Longview/Kelso) and West County (Vernonia) may be limited to designated days of the week, depending on demand.

- Dial-A-Ride service is available for medically-necessary trips only on Veteran's Day, the day after Thanksgiving Day and on Christmas Eve.
- There is no Service on New Year's Day, Memorial Day, 4th of July, Labor Day, Thanksgiving Day and Christmas Day.

Discounts available for seniors, disabled persons, veterans, students, and low-income individuals. Come to our office to enroll in the Reduced Fare program.

For information on CC Rider's Title VI Civil Rights and Title II ADA policies, and for information on how to request reasonable modifications and initiate requests for information in accessible formats, please go to www.nworegontransit.org/accessibility

TTY #711

*Serving the Columbia
County Community*

NWOregonTransit.org
503-366-0159

Columbia County Rider

Serving Columbia County Community.

How the system works:

Dial-A-Ride is an on-demand, curb-to-curb service that does not make the same stops every day. Customers can contact our dispatch office to schedule a time, date, and location for pick-up. Before arrangements can be made, riders must first complete a registration form. Once a registration form has been received and added to our system, riders may start scheduling rides.



Tips for Riding the Bus

- Please be ready 15 minutes early to help us better service you and others.
- **Please be ready to pay your fare when you board, with exact cash or a ticket. Drivers do not carry change.**
- Service animals are the responsibility of the owner and must be under the control of the owner at all times.
- Max of 5 carry-on items allowed.

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